



EXPERIENCE HITACHI CONSITE UP CLOSE, ON THE JOB, IN REAL-TIME

When you visit Hitachi wheel loaders, you will witness the power of ConSite and see how our unmatched experience in technology solutions can give your business the competitive edge in productivity, operational control and fleet management. You will step into the cab of the new ZW370-6 operator environment where you can customize the controls and determine what you'd like to see in real-time operational data with the ConSite Rescue Team.

Our ConSite telematic engineers will be in our booth to demo the advanced data reporting capabilities that let fleet managers get the best from their wheel loaders. Demo screens will deliver feeds of working machines as ConSite monitors and compiles operational data from actual jobsites.

ConSite links the customer and the construction site. It closely monitors the entire operation status of your machine to improve its overall performance and increase its efficiency.

ConSite is an automatic data report service that sends a monthly email summarizing the information from Global e-Service for each of your Hitachi wheel loaders. The monthly report is a detailed analysis of the operational data, ratios and hours.

- ConSite can detect the urgency of information being relayed by using its intelligent filtering system and then report to you immediately.
- Daily working hours and fuel consumption are provided in calendar format for easy analysis.
- Operating mode statistics provide insight into how productively and efficiently your machine is performing.
- Monthly hours are provided to reflect actual usage of your machine and to aid in maintenance planning.
- In the unlikely event of a fault, an emergency alarm report can be sent to you and your authorized Hitachi dealer for immediate action.
- The ConSite report is also available online in the Owner's Site.

ConSite Pocket

The new ConSite Pocket app allows your service department to monitor current loaders remotely and digitally, using their smartphone and Google maps.



ConSite Shot

The ConSite Shot app allows your team to start a formal document or inspection report with images, caption and notes to be emailed to your Hitachi dealer.



ConSite OIL ANALYSIS

Consolidated Solution for Construction Sites

The ConSite Oil Analysis Early Warning Program is a total oil analysis program designed to allow you to manage machine maintenance.



REDUCING THE TOTAL COST OF OWNERSHIP

Through our long-term commitment to maintaining a leadership position in technology, service and support, Hitachi Construction Machinery Loaders America supports an extensive network of independent, local dealers focused on providing you with knowledgeable and experienced sales, service and parts personnel. All backed by dedicated HCMA support teams.

Your HCMA dealer has the resources, knowledge and personnel to work with you to ensure that you receive the most benefit from your wheel loader investment by using carefully designed programs and services in conjunction with extensive hands-on training and digital resources.

HCMA provides a totally focused approach to supporting you, your business, and your Hitachi wheel loaders.

- Global e-Service with Owner's Site, predictive maintenance programs
- ConSite, a full suite of tools designed to manage your wheel loader maintenance
- Full manufacturer's warranty
- HELP, Hitachi Extended Life Program
- Local Parts Depot backed by the Hitachi Global Parts Network
- Genuine Hitachi parts
- Fully equipped, in-house remanufacturing facility

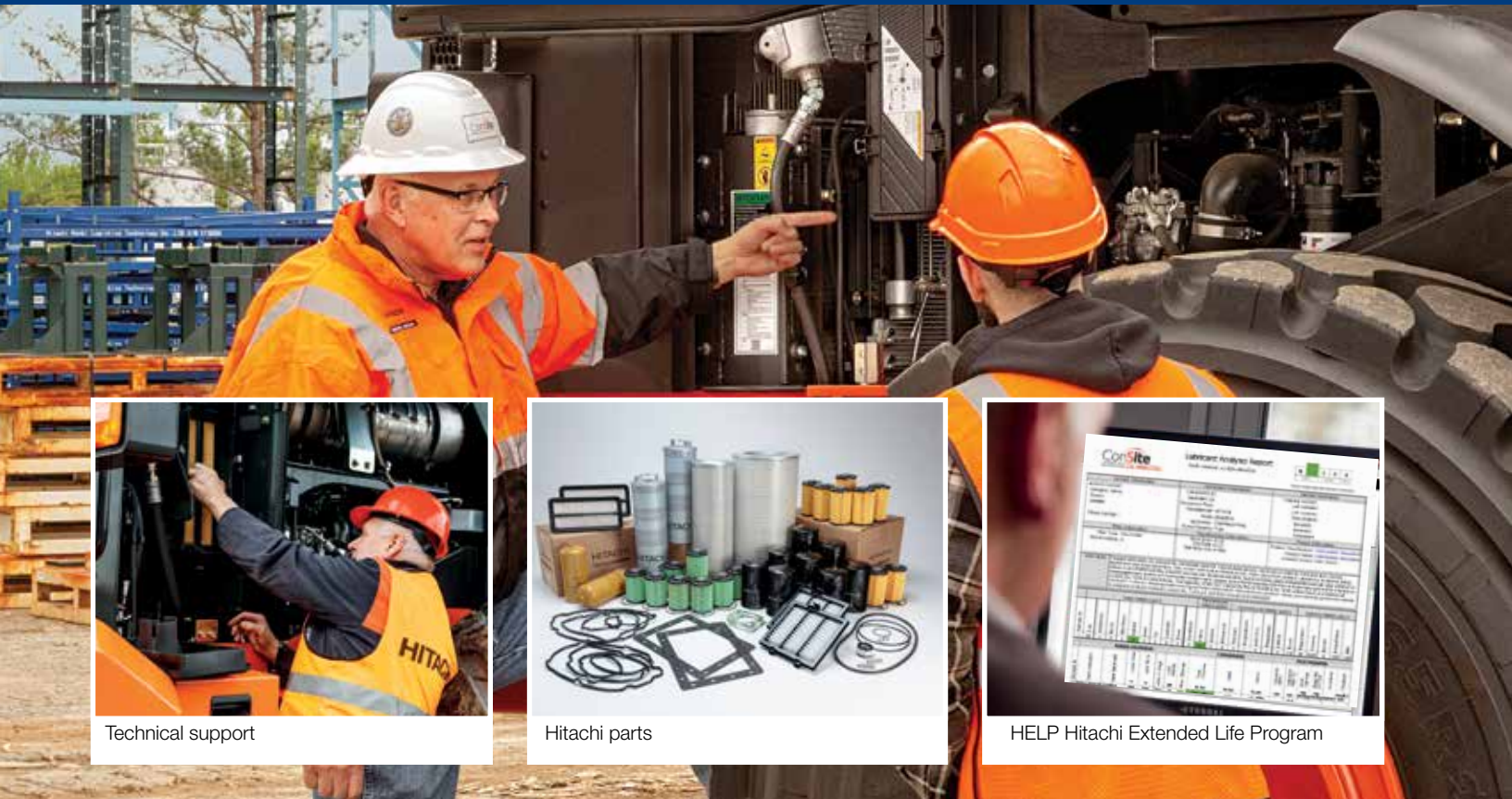
Global e-Service

- Customize your Global e-Service dashboard with widgets, views, and reports based on the information you need, when you need it.
- Available in U.S. and metric measurements, and several languages, reports can be customized for local, regional, national and international levels.
- Alarm notifications can be sent to email addresses on site, regionally, nationally or internationally, allowing personnel in different positions within an organization to be notified at once.
- Email and website reports provide real-time or daily recaps to analyze data at a glance.

Owner's Site

- Comparing the ratio of operating and non-operating hours helps to enhance efficiency.
- Effective management of maintenance programs helps to maximize availability.
- Location and machine movement are clearly displayed.
- Running costs can be managed by analyzing fuel consumption.





Technical support



Hitachi parts



HELP Hitachi Extended Life Program

Technical support

Your Hitachi service technician receives full technical training from Hitachi Construction Machinery Loaders America Inc. (HCMA) in the USA.

- Hands' on training sessions provide access to the same technical knowledge available within the Hitachi quality assurance departments and design centers. Located in Newnan, Georgia, the Hitachi training center provides in-depth technical training classes.
- Hitachi Construction Academy provides online training and technical updates.
- Technicians combine this global expertise to provide the highest level of after-sales support.

Parts

Hitachi offers a wide range and a high availability of parts provided by HCMA's U.S. parts warehouse.

- Hitachi Genuine Parts allow machines to work longer, with lower running and maintenance costs.
- Hitachi Genuine Parts are of proven quality and come with the manufacturer's warranty.
- Performance Parts cope with highly demanding conditions. They are engineered for greater durability, better performance or longer life.
- Genuine Hitachi remanufactured components are available from HCMA's in-house remanufacturing center and are offered with a standard warranty.

Whatever the choice, the renowned quality of Hitachi construction machinery parts is assured.

HELP Hitachi Extended Life Program

All new Hitachi loaders have our comprehensive manufacturer's warranty. Hitachi offers several extended warranty programs to minimize unpredictable equipment repair costs.

- Extended Powertrain Coverage (EPTC)
- Extended Powertrain with Hydraulics Coverage (EPHC)
- Extended Base Machine Coverage (EBMC)

The Benefits of HELP:

- Repairs are done by an authorized Hitachi dealer using Hitachi genuine parts.
- Problems can be found and prevented from developing at an early stage through periodical inspections.
- Machine downtime can be reduced.
- Specific maintenance, repair and oil analysis records are kept for individual machines. These records can be used to evaluate and increase the machine's resale value.

The Hitachi HELP brochure is available for additional program details.